

Cancellation Policy – The Velvet Jewell

We understand that plans can change. To ensure fairness for all guests and allow us time to adjust staffing and scheduling, our cancellation policy is as follows:

- **Full Refund** – Cancellations made **7 days or more** before the reservation date will receive a **100% refund**.
- **Partial Refund** – Cancellations made between **7 days and 72 hours** before the reservation will receive a **50% refund**.
- **No Refund** – Cancellations made **less than 72 hours** before the reservation will **not receive a refund**, unless approved by the owner.

This policy allows us time to rebook your reservation or host our own event in its place.

Please email thejewellbrandco@gmail.com for any further questions or concerns.