

Privacy Policy – The Velvet Jewell

Effective Date: 8/14/2025

At The Velvet Jewell, we value your privacy and are committed to protecting your personal information. This policy explains what we collect, how we use it, and how we keep it safe.

1. Information We Collect

When you visit our website or make a reservation, we may collect:

- Your name, email address, and phone number
 - Payment information (processed securely through our payment provider)
 - Reservation details (date, time, event size)
 - Technical information, such as cookies or IP address, to help improve our website
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2. How We Use Your Information

We use your information to:

- Process reservations and payments
 - Communicate with you about your booking or upcoming events
 - Improve our website and services
 - Send you occasional updates or promotions (only if you've opted in)
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3. Sharing Your Information

We do **not** sell or rent your personal information.

We only share it with trusted third parties necessary to operate our business, such as:

- Payment processors
- Reservation/booking platforms

- Website hosting services

These partners are required to keep your information secure.

4. Cookies

Our website may use cookies to improve your browsing experience. You can choose to disable cookies in your browser settings, though some features may not work as intended.

5. Your Rights

You have the right to:

- Request a copy of the personal information we hold about you
- Ask us to correct or delete your information
- Opt out of promotional communications at any time

To exercise these rights, contact us at: **[Your Contact Email or Phone Number]**

6. Data Security

We take reasonable steps to protect your information from unauthorized access, disclosure, or misuse.

7. Changes to This Policy

We may update this policy from time to time. The updated version will always be posted on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact:

The Velvet Jewell

thejewellbrandco@gmail.com